

VILLA CREST

NURSING AND RETIREMENT CENTER

1276 Hanover Street • Manchester, NH 03104
(603) 622-3262 • www.villacrestcommunity.com

Villa Crest View

February 2012

Presidential Candidates Visit Villa Crest

The New Hampshire Presidential Primary was big news in January. Fox News, CNN, debates and handshakes were all part of the political scene and Villa Crest was no exception. Candidate Buddy Roemer visited to reminisce with residents and answer some tough questions about the economy.



The Winds of Change Are Blowing on South Unit

The Pioneer Network defines culture change as, "the common name given to the national movement for the transformation of older adult services, based on person-directed values and practices."

Culture change, in the form of smaller units and more individualized care, has come to the South Unit. This 60 resident unit is now a short-term Rehab Unit, rooms 100-109, and a Long-Term Care Unit, rooms 110-131. April Laroche, RN, will run the Rehab Unit and may be reached at ext. 510. Shirley Sullivan, LPN, will lead the Long-Term Care Unit and is available at ext. 511. Watch for more news as these tenured nurses create new and exciting services.



Casual Attire - Professional Care

Each Friday partners have the opportunity to wear casual attire. Dress Down Days, as they are known, require a \$2 donation. The funds collected throughout the year are used to support The Foundation for Geriatric Education (TFGE). Watch for an article in the March edition of the Villa Crest View to see how these TFGE funds support local college nursing programs. Even when partners are casually dressed, the care remains professional.

February Special Events



- 2/2 Shepp Spinney
- 2/14 Sweetheart Songs
- 2/17 Planetarium Trip
- 2/21 Mardi Gras Celebration
- 2/22 Ash Wednesday

Sweet Sentiment

Don't let the flu be your Valentine's Day greeting. The best way to a healthy Valentine's Day is good hand washing. Happy, Healthy Valentine's Day!



Art Class With Laurie

Are you interested in art? Stop by the recreation room on Feb. 3 & 17 at 10 a.m. for "Art Class with Laurie." Try something new!





Community News

Your Opinion

EVALUATE US.
NHC QUALITY CHECK
We care about what you think.



Studies report long-term care employee turnover as high as 70%, but turnover at Villa Crest is less than 28%; half the industry average. A recent comment by a family member in a satisfaction survey read:

"This is a wonderful place. I have never seen such caring people."

When Repairs Are Needed

Repairs are a normal part of the day to day operation at Villa Crest Nursing & Retirement Center. With 155 residents and 196 partners, equipment gets worn out or broken, furnishings need to be replaced and other repairs need to be made on an ongoing basis.

When repairs are needed the Maintenance Department can be reached in one of two ways. Complete a **Repair Requisition**; a 3x5 yellow form located at each of the nurse's stations or call extension 525. Maintenance partners; Jeff Miller and Danny Cabrera will respond right away.

Pets Are Welcome at Villa Crest

Visiting pets of all types are welcome at Villa Crest Nursing and Retirement Center. There are just a couple rules for safe pet visits; pets must be leashed, crated or caged and pet poop must be picked up.



Happy Birthday

Partner Birthdays

- 2/1 Safiatu Bangura-Fofana, LNA
- 2/3 Melanie Delrio, LNA
- 2/8 Nancy Ainslie, Housekeeper
- 2/11 Amber Famisan, LNA
- 2/20 Ania Makarov, LNA
- 2/23 Holly Bright, LNA
- 2/29 Amanda Christensen, LNA

A True Champion

Commemorate Susan B. Anthony Day on Feb. 15.

Sweet Stuff

National Sticky Bun Day is Feb. 21.

Resident Birthdays

- 2/4 Eileen Belec
- 2/6 Jacqueline Berger
- 2/7 Charles Vorias
- 2/7 Irene Gagne
- 2/8 "Jeannette" Orben Horton
- 2/9 Ruth Johnson
- 2/9 Emily Zullo
- 2/10 Louise Sapowicz
- 2/11 Sylvia Plantier
- 2/14 Lida Bellefeuille
- 2/16 William Dietrich
- 2/16 Sophia Makris
- 2/17 Walter Salamon
- 2/22 Yvonne Mercier
- 2/22 Penelope Garrett





Employee Spotlight



~Important~



Handicapped Parking Placards

Some residents rely on family members for transportation to medical appointments. Many residents also face the challenges of impaired mobility and decreased endurance. Periodically, family members ask if handicap parking permit placards are available through Villa Crest. Unfortunately the state of New Hampshire will only issue placards for use on Villa Crest vehicles. However, relatives can apply for a hanging placard under what is referred to as "dependent transportation." Dependent transportation provides for hanging placards or disability plates when they are "issued for use on a vehicle owned by a relative of a person with a walking disability." Contact Brittan Simoneau, Social Worker, at x508 for assistance.

Meet Barbara Scenna

Barbara Scenna, LPN, Assisted Living nurse, has been a Villa Crest Nursing and Retirement Center partner for 10 years. She started as a Licensed Nursing Assistant (LNA) in 1999 and returned to the center as a Licensed Practical Nurse (LPN) after graduating from Concord Technical Institute.

Barbara and her husband, Stephen, who works in the airline industry, have been married for 23 years. They have three children; Shannon, who works as a nursing assistant at Villa Crest; Salvatore, who is an aspiring music producer; and Stephen Jr., who is still in high school. Barbara enjoys traveling with her family, gardening and consignment shopping for buried treasures. Barbara says Villa Crest feels like home.



Barbara at the annual Halloween party dressed as a witch! Barbara hosts evening activities for the Assisted Living residents and is an accomplished Wii bowler.

Know Your Rights You Have the Right to Receive Treatment From the Physician of Your Choice

The resident is entitled to be treated by the physician of his or her choice, subject to reasonable rules and regulations of the center concerning the physician credentialing process.

Several physicians have the privilege of treating residents at Villa Crest Nursing & Retirement Center. Residents may choose to see a physician outside of the center; however, residents are responsible for transportation to and from these visits which can be difficult and expensive. For more information on credentialed physicians and transportation, see the Social Work Department.



... Get to Know Your Neighbor ...



Cassie Balutus

Cassie Balutus was born in Manchester, New Hampshire, on May 19, 1923. She is a graduate of Central High School where she met her sweetheart, Andrew. Cassie and Andrew were married in 1947. The couple had two children; Kathy and Connie. Both of their girls grew up to be teachers. Cassie has three granddaughters; Adhrea, Cassie and Eliana, and one great-granddaughter, Elisandra.

Cassie worked as a pocket setter at the Pandora Mill in the Manchester. She also did civilian work on government orders at Grenier Field.

Cassie is very proud of her Greek heritage and has been a long time member of the Tri-Othro Greek Organization. She is also a member of the Greek Club at Villa Crest Nursing and Retirement Center.

During their marriage, Connie and Andrew went bowling and target shooting. The couple also had a travel trailer and enjoyed camping. Cassie enjoys socials and visiting with her daughters, other family members and friends.

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